

**WOLC USERS
PASSWORD MANAGEMENT
SELF SERVICE**

NEW ONBOARDED SUPER USER

- ❑ ONCE THE BANK APPROVES THE NEWLY CREATED SU THEN, SU USER ID WILL BE SENT TO YOUR REGISTERED EMAIL. (REFER SAMPLE EMAIL BELOW)
- ❑ TEMPORARY PASSWORD (WHICH IS SET BY THE BANK) WILL BE SENT VIA SMS TO YOUR SU REGISTERED MOBILE NUMBER.

**** PRIVATE & CONFIDENTIAL ****

DEAR XXXXXXXXX

WELCOME TO WATANI ONLINE BANKING FOR CORPORATE AND ESTABLISHMENT (WOLC)

YOUR CORPORATE ID IS:

YOUR USER ID :

WOLC LINK: <https://wolcorp.nbk.com/wolcotp/>

YOUR TEMPORARY PASSWORD IS SENT AS AN SMS TO YOUR WOLC REGISTERED MOBILE NUMBER

REGARDS

CORPORATE E-CHANNELS SUPPORT

EMAIL: WOLCUnit@nbk.com

EXISTING SU/NU PASSWORD RESET OPTION

- ❑ FORGET PASSOWORD/ACTIVATE USER *Option introduced in login screen*

Watani Online Corporate

الوطني NBK

Link to Client Trade

Login

Corporate ID

User ID

Password

Send OTP on my registered Mobile

Send OTP on my registered Email

LOGIN

Forgot Password/Activate User

[Quick User Guide](#)

Click Here To Reset Your Password/ Activate(Unblock) user ID

EXISTING SU/NU PASSWORD RESET/UNBLOCK

- ❑ PROVIDE CORPORATE ID AND USER ID



The screenshot shows the 'Watani Online Corporate' interface. At the top right, the National Bank of Kuwait (NBK) logo is visible. The main heading is 'Activate User/Reset Password'. Below this, there are two input fields: 'Corporate ID' and 'User ID'. There are two radio button options: 'Send OTP on my registered Mobile' (which is selected) and 'Send OTP on my registered Email'. At the bottom left of the form is a link for 'Back to Login', and at the bottom right is a blue 'SUBMIT' button. A red bracket on the right side of the form groups the input fields and radio buttons.

Enter Correct Corporate ID & User ID
Choose Your OTP Option & Submit

EXISTING SU/NU PASSWORD RESET/UNBLOCK

❑ ENTER OTP SCREEN



The screenshot displays the 'Watani Online Corporate' login interface. At the top center is the logo. Below it, a blue box with a lock icon and the word 'Login' is visible. Underneath, there is a text input field labeled 'Enter Verification Code:'. A callout box from the right points to this field with the text 'Enter OTP Received Via SMS Or Email'. Below the input field, a paragraph of text reads: 'A text message with a code was just sent to your registered mobile number or email. The code will be valid for 5 minutes after which it will expire.' At the bottom of this section is a blue button labeled 'VERIFY'. Below the button, there is a small globe icon and a paragraph of text: 'On successful login, your secure session on this browser will be saved for 12 hours. All subsequent logins will require your username/password only, unless you login from a different device. After 12 hours, you will be prompted for a new verification code.'

Enter OTP
Received Via SMS
Or Email

EXISTING SU/NU PASSWORD RESET/UNBLOCK

❑ AFTER ENTERING OTP – *BELOW SCREEN APPEARS FOR YOUR ACTION.*

Note :- If your are an Active user, option Click to Activate Account will not appear



EXISTING SU/NU PASSWORD RESET

- ❑ TO RESET PASSWORD – ENTER NEW PASSWORD AND RE ENTER THE NEW PASSWORD IN THE CONFIRM PASSWORD FIELD.

الوطني NBK

Watani Online Corporate

Reset Password

New Password

Confirm Password

[SUBMIT](#) [CANCEL](#)

[Click here to Login](#)
[Password Guidelines](#)

Enter NEW & Confirm Password By Referring the Password Guidelines

EXISTING SU/NU PASSWORD RESET

- ❑ ONCE PASSWORD CHANGE SUCCESSFULLY SYSTEM WILL SHOW NOTIFICATION AS "PASSWORD RESET SUCCESSFULLY"

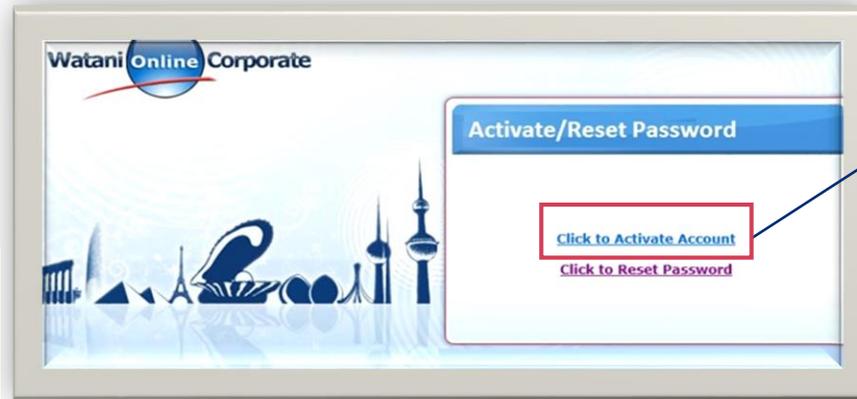


On Successful Password Reset. Notification Will Be Shown

Click Here to Login

SU/NU ACTIVATE USER

IF YOU HAVE SELECTED
ACTIVATE ACCOUNT IN THIS
SCREEN. YOUR ACCOUNT
WILL GET ACTIVATED



NEW NORMAL USERS- ENQUIRY PROFILE

- ONCE SU CREATE THE NORMAL USER THEN, NORMAL USER ID WILL BE SENT TO THEIR REGISTERED EMAIL(REGISTERED BY SU)
- TEMPORARY PASSWORD (WHICH IS SET BY SUPER USER) WILL BE SENT VIA SMS TO NU REGISTERED MOBILE NUMBER (REGISTERED BY SU).

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YOUR CORPORATE ID IS:

YOUR USER ID :

WOLC LINK: <https://wolcorp.nbk.com/wolcotp/>

YOUR TEMPORARY PASSWORD IS SENT AS AN SMS TO YOUR WOLC REGISTERED MOBILE NUMBER

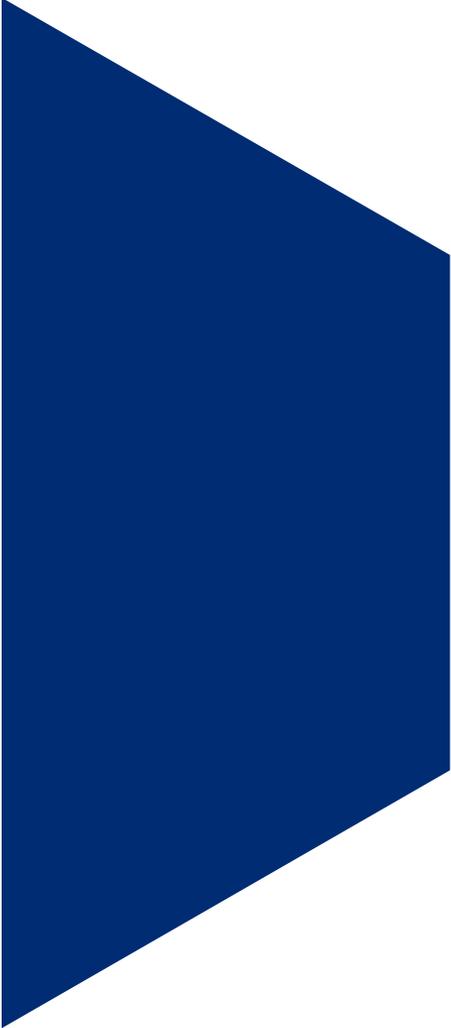
REGARDS

CORPORATE E-CHANNELS SUPPORT

EMAIL: WOLCUnit@nbk.com

NEW NORMAL USERS- FINANCIAL PROFILE

- ONCE SU CREATE AND APPROVE THE NORMAL USER, THEN NORMAL USER WILL BE IN “UNAUTHROIZED” STATUS
- INFORM THE WOLC UNIT VIA EMAIL FOR ACTIVATION OF NORMAL USER.
- **IMPORTANT** :- THE NORMAL USER CAN LOGIN ONLY AFTER BANK ACTIVATION.
- ANY USER BLOCKED BY ADMIN(BANK OR SUPER USER) HAVE TO CONTACT THE ADMIN FOR ACTIVATION.



Thank You